Learning the lessons from Winterbourne View

Date: Tuesday 22 November 2011
Venue: ORT House Conference Centre, London NW1

Key speakers

Dr Roger Banks FRCPsych FRCGP(Hon)  
Consultant Psychiatrist and Head of Programme for Learning Disability

Viv Cooper Founder, The Challenging Behaviour Foundation

Rob Greig Chief Executive, National Development Team for Inclusion (NDTi)
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## Programme

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<th>Time</th>
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<tr>
<td>9.30am</td>
<td>Registration and refreshments</td>
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| 10.00am | Chairman’s introduction – what we know about supporting people who challenge services  
          | Dr Roger Banks FRCPsych FRCGP(Hon) Consultant Psychiatrist and Head of Programme for Learning Disability, Betsi Cadwlar University Health, and board member of the National Strategy Group for Challenging Behaviour |
| 10.25am | ‘The right support, at the right time, in the right place’  
          | Viv Cooper Founder, The Challenging Behaviour Foundation |
| 10.55am | Questions and discussion                                                 |
| 11.05am | Break                                                                  |
| 11.30am | The commissioning challenge                                             |
|         | Rob Greig Chief Executive, National Development Team for Inclusion (NDTi) |
| 11.50am | Judging and checking quality (this session will be pre-recorded)  
          | Fiona Ritchie (formerly Learning Disability Lead, Healthcare Commission) |
| 12.05pm | Questions and discussion                                                 |
| 12.10pm | Defining local challenges – round table discussions                     |
| 12.40pm | Developing a national agenda (1) – feedback from roundtable discussions |
| 1.00pm  | Lunch                                                                  |
| 1.50pm  | Training, development and supervision of staff working with people who challenge – getting it right for everyone  
          | speaker to be confirmed                                                 |
| 2.10pm  | What do people with learning disabilities want from their care providers?  
          | A representative of the National Forum for People with Learning Disabilities |
| 2.30pm  | Defining local solutions – roundtable discussions                       |
| 3.00pm  | Developing a national agenda (2) – feedback from roundtable discussions |
| 3.20pm  | Break                                                                  |
| 3.40pm  | The Government’s response to Winterbourne View  
          | A representative from the Department of Health                          |
| 4.15pm  | Chairman’s conclusions and conference close                             |

For a full list of our events visit: [www.pavpub.com](http://www.pavpub.com)
About the seminar

The recent Panorama programme about the abuse of people with learning disabilities at a private hospital (Winterbourne View) has reignited the debate about institutional care, and raised public awareness and concern about the treatment of some of our most vulnerable citizens.

Is there a place for hospital beds for people labelled as ‘challenging’? How can individualised services be delivered for people with complex support needs during difficult financial times? Is the regulatory framework ‘fit for purpose’ when it comes to the most vulnerable people in society? How should staff at all levels be trained, developed and supervised who work with people who have complex needs/challenging behaviour?

Aims of the seminar

■ To explore these and other questions as commissioners, providers, practitioners, people with learning disabilities themselves and their families aim to learn the lessons from this distressing example of abuse.

■ There will also be round table discussions where delegates will be able to put forward their views around how improvements and changes can be made.

Who should attend?

■ Frontline social and health care workers in community and residential settings

■ Providers of services – public, private and voluntary sector

■ Commissioners of learning disability and complex needs services

■ GP consortia leads

■ Charities working with and representing people with learning disabilities

■ Unpaid carers, unpaid volunteers and natural supports

■ Self-advocates

New free-to-attend lectures announced at ORT House Conference Centre, London

The future of funding of care and support – 28 October 2011
Exploring the implications of the Commission on Funding of Care and Support recent recommendations on social care funding reform. Our guest lecturer is James Lloyd, Director at The Strategic Society Centre.

Progress in patient-centred care – 9 November 2011
Ten years after the publication of the Bristol Royal Infirmary Inquiry, Sir Ian Kennedy delivers the evening lecture, which will open a debate about progress in patient-centred care. Sir Ian will be accompanied by Maria Von Hildebrand and Dr Phil Hammond.

Health and Wellbeing Boards: their role in securing better health and better health and care services – 21 January 2012
The lecture explores what has emerged as one of the more widely welcomed proposals of the NHS bill, the health and wellbeing board. Decisions around commissioning processes and structures over recent months have served to strengthen further the role that health and wellbeing boards will have in providing primary and secondary social care. The lecture will be delivered by Andrew Cozens CBE, LG Group Strategic Adviser and LG Group Strategic Lead on Adult Social Care, Health and Community Wellbeing.

Book your place at www.pavpub.com or call 0844 880 5061

Continuous professional development
Professionals within the social care sector are required to undertake Continuous Professional Development (CPD). Delegates can gain CPD points from attending our events. This seminar may help towards your knowledge requirements at Quality Credit Framework level (QCF) level 3 – 8.

About Pavilion
Pavilion is the leading publisher and event organiser for those working in social and healthcare fields, whether they work in the statutory, private or voluntary sectors. We publish over 200 training packs, Mental Health Today and Learning Disability Today magazines.

Promotional opportunities
For more information about promotional opportunities at this seminar, such as exhibiting and including your promotional materials in the seminar delegate packs, please contact: Graham Hoare, Customer Relations Manager, Pavilion
Tel: 01273 666703
Email: grahamh@pavpub.com

Unable to attend?
Seminar papers, as presented to the delegates on the day, are available on CD-rom after the seminar for £60 + VAT. This useful reference will include: available speaker papers, speaker biographies and any additional inserts.

Free bursaries
Pavilion recognises the contribution people from across health and social care make to our seminars. To ensure our conferences are accessible to people using services, unwaged/family carers, and students, there are up to five free places available at each seminar.

To apply, please write to us by post or email stating why you would like to attend this particular seminar.

Post: Pavilion, Richmond House, Richmond Road, Brighton, East Sussex, BN2 3RL
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Remember to include your contact details as we will be in touch two weeks before the seminar to confirm if you have been given a place.
Learning the Lessons from Winterbourne View
Date: Tuesday 22 November 2011 Venue: ORT House Conference Centre, London NW1

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<tr>
<td>Central gov/private orgs</td>
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<td>Seminar papers</td>
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