Questions to ask to assess the quality of a lift share

These questions are intended to gauge whether a lift sharing arrangement is working well. They are for use if the person has capacity and to respond.

They could be made more accessible by the addition of photos of the car, the driver and a selection of happy/unhappy and neutral expressions on faces.

For the passenger

Did you like the driver (name)?

Did you feel comfortable in the car with him/her?

What did s/he say to you?/ what did you talk about?

Would you be happy to have a lift from (name) again?

Did you enjoy it?

For the driver

How did you get on with (name of lift taker)?

Was s/he OK as a passenger?

Did you feel comfortable in the car with him/her?

What did you talk about?

Did anything go wrong?

Would you be happy to give (name) a lift again?

https://www.ndti.org.uk/our-work/our-projects/time-to-connect/



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