

## Finding out about Virtual Wards information sheet

### Why are we doing this piece of work?



The National Development Team for Inclusion (NDTi) is doing a call for evidence to find more out about virtual wards.

We want to understand and see the right kinds of reasonable adjustments built into virtual wards.



Virtual wards are sometimes called Hospital at home.

Virtual wards mean you stay at home instead of going to the hospital if you are very ill, so you get the healthcare you need at home instead of in a hospital.



We want to find out how virtual wards work for people who share their accommodation with others, for example in supported living.



We also want to find out how virtual wards will impact people living on their own or with family members.



This work is being done by people from the National Development Team for Inclusion (NDTi).

NDTi is a 'not for profit' organisation. This means we don't make money from the work we do. Our work is about making things better for those who need support.



We are part of The Valuing People Alliance, which consists of 7 organisations.



This sheet is to help you understand why this piece of work is being done and what taking part would involve for you.



Please ask a member of the NDTi team if you have any questions about this information.

## What will taking part involve?

### We want to find out



1. what's good about virtual wards
2. what could be improved
3. what helped to make these changes and what got in the way
4. what difference this made to people.



You can fill out a survey telling us what you know or think about Virtual Wards.



The survey is anonymous. This means we won't know who you are.



Once you have filled in the survey you **WILL NOT** be able to stop taking part in the work.



This is because we won't know who you are.



If you would you like to join a small focus group in the Autumn to talk to us more about this, please email [equallivesteam@ndti.org.uk](mailto:equallivesteam@ndti.org.uk)

### What will happen to me if I want to take part in a focus group?



You will fill out a form to say that you want to take part in the focus group.



If you change your mind and don't want to carry on being involved in the work, you do not have to take part in the focus group.



You may wish to talk to us on the phone one-to-one.



The focus group will last about 1 hour.



A one-to-one phone call will last about 30 minutes.



Taking part in this piece of work will involve taking part in a group conversation with Madeline or Lyn via video call.



We will also be talking to paid staff supporting people to hear what they think.

## Do I have to take part?



You do not have to take part in the conversation.

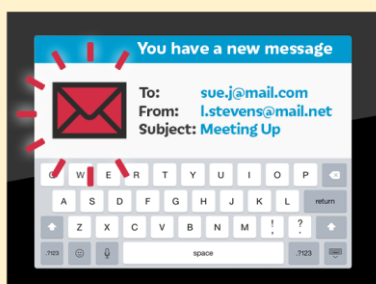
If you say 'yes', you can change your mind during the conversation.

You can choose if you are happy for NDTi to share what you say.



You can also choose to speak to Madeline and Lyn one-to-one if you would prefer.

## Your information



We will use the contact details you give us to contact you about the interviews.

Everything you tell us will be kept confidential.



We may use the things you tell us in the report we write as part of this work.



But no one will be able to tell that you took part, or which bits you said.

## How long will we have your information for?



We will keep your information until 1 year after the end of this project (September 2024).



Your information will be destroyed after this date.


## How will we keep your information safe?



Your information will be stored on NDTi computers that are secure. The folders with your information in will only be seen by the team doing this work.

Only the team doing this work will be able to see your information on these computers.

## What we will do with the information we find out




We will use all of the information we collect to write a report. The discussion is just between us, we will not use anyone's name in our report.

## What are your rights?




**The right to be informed**

NDTi must give you information about how they are using your information.



**The right of access**

NDTi will let you have your information quickly if you ask for it.



**The right to rectification**

If NDTi hold information about you that is wrong, you have the right to have this corrected.





## The right to erasure

You can ask NDTi to get rid of your information at any time.

## What happens if I don't want to carry on being involved in the work?



You can decide to stop taking part in this piece of work at any time.



If that happens, you can choose if:

a) we keep and use our notes about what you have said so far,

OR

b) we destroy our notes about what you have said.



Please tell Madeline or Lyn if you want to stop taking part.

## Who will know about what I tell you?



The information you give us in the interviews will be kept confidential in the NDTi team.



We will not tell anyone else what you say, unless we think you, or someone else, may be getting harmed - then we will have to tell somebody about that.

We would tell you about this before telling anyone else.

### **What might be difficult about taking part?**



There might be some questions you find difficult to answer.



You do not have to answer every question.

If you would like us to stop at any point, you can say “stop” or “no”.

### **What is good about taking part?**



We hope you will enjoy taking part.

You will be helping to reduce the health inequalities of people with learning disabilities and autistic people when they are unwell and need a virtual ward at home.



You will also help increase awareness and understanding of virtual wards, and people can make a meaningful choice should the offer of a virtual ward be made.

### When will this piece of work end?



This piece of work will end in March 2024.



We will use all of the information we collect to write a report. The discussion is just between us - we will not use anyone's name in our report.

### Who are NDTi?



To find out more about NDTi visit our website at [www.ndti.org.uk](http://www.ndti.org.uk)



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If you would like more information about how we will be using your information, please contact Sally Richens, Director of Resources and Executive Director at National Development Team for Inclusion.



01225 789135.



[office@ndti.org.uk](mailto:office@ndti.org.uk).



If you would like to speak to someone independent, you can contact The Information Commissioner.

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.



0303 123 1113



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