

## What did we do?



NDTi are doing some work about the training hospital staff get to support people with learning disabilities.



This work is being paid for by the South Regional Health Education England Intellectual Disabilities programme.



This report is a summary of what we found out when we sent 2 surveys to staff working in NHS Trusts in the South region.



We were asking their opinion about learning disability awareness training for hospital staff. In this report we will just call this “training”.



Survey 1 was for staff who deliver the training. 20 people filled in this survey.



This survey asked about the content and the format of the training they deliver.



Survey 2 was for all staff working in the NHS Trusts. 171 people filled in this survey.



Only 54 of these people said they had done training. We asked these people to tell us how they found this.



117 of the people who filled in this survey said they had not done training. We asked these people some questions about if they would like this training.

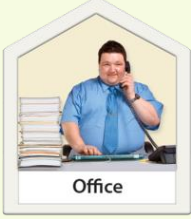
## What did we find out about the training?



There is advice that says what health and care staff need to know and do to support people with learning disabilities, their families and paid support staff.



Some staff will need to learn more than others. Doctors and nurses might need to learn more about people with learning disabilities than hospital staff that don't see patients.



But we found that all staff were getting similar training.



Most of the training lasted 1-2 hours.



Most of the training was done face to face.



Some of the training was delivered by people with learning disabilities.



Staff liked it when people with learning disabilities delivered the training.

Most staff thought people with learning disabilities should deliver the training. They thought the training would be better if people with learning disabilities delivered it.



Family carers did not often deliver the training.



Staff had mixed views on if the training would be better if family carers disabilities delivered it.

## What did people think about the training?



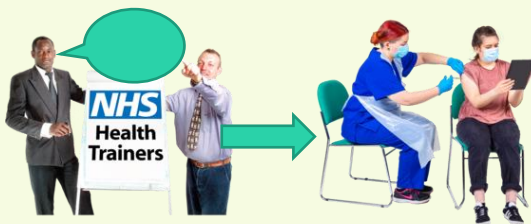
Most of the staff who deliver training used questionnaires to ask people what they thought about the training.



The answers showed that nearly everybody thought the training they had was useful.



Most staff said they had learnt new things.



Staff thought the training was most useful when it gave practical examples of what they should do.

## What did people do differently after the training?



Staff told us they were better at supporting people with learning disabilities after the training.



Staff told us they were better at communicating with people with learning disabilities.



Staff told us they knew more about the law and the rights of people with learning disabilities.

## What made the training useful?



Staff thought the training was most useful when people with learning disabilities delivered the training.



Staff were more likely to find the training useful if it was face to face.



Staff found it useful to be given information to take away.



Staff said it was useful to be told about websites that have more information.



Staff said it was useful to be told who in the hospital could give them advice.



Staff said it was useful to be able to talk to other staff about how they work with people with learning disabilities.

## What did people think who had not had any training?



Most people who had not had learning disability awareness training would like to have it.



Staff said this training could help them know more about people with learning disabilities.



Staff said this training could help them communicate better with people with learning disabilities, their families and paid support staff.



Staff said this training could help them know more about the law and the rights of people with learning disabilities and how to put these into practice.



Staff said this training could help them provide better care to people with learning disabilities.

## Final thoughts:



We think most staff would like to do learning disability awareness training.



It is important that training leads to better care for people. We need to think about what hospitals can do to help their staff provide better care and support for people with learning disabilities and their families.

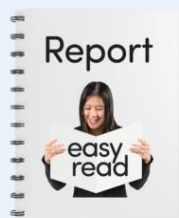
## What next?



We still have more work to do on this project.



We want to find out what is best practice in learning disability awareness training for hospital staff.



We will write an easy-read report about what we find.

The pictures in this report are from Photosymbols: [www.photosymbols.co.uk](http://www.photosymbols.co.uk)

