



Scottish Borders
Health and Social Care
PARTNERSHIP



National Development Team for Inclusion

Moving from “What’s the matter?” to “What matters?”

Shifting the focus to effective, person centred, outcome focussed conversations which lead to enabling and empowering interventions and supports.

Community Led Support – Why?

- **Co-productive Approach**
- **Community Capacity Building**
- **Engagement with Service Users/Carers**
- **Asset Based Approach**
- **Efficiencies – Waiting Lists etc.**



Community Led Support – How?

- Engaged with Senior Leaders across Partnership
- Buy in – Funding from Integrated Care Fund
- Diverse Steering Group
 - Established (Service Users/Carers/3rd Sector/Housing)
- Short Life Sub Groups
 - Communication and Urban/Rural Planning Groups
- Implementation Plan
- Engagement Sessions



Community Led Support – What?

- Venues for 2 Community Hubs Agreed – Mid May
- Training Programme in Place – All Stakeholders
- Customer Services – First Point of Access



Community Led Support – Approach

- Engagement with Communities – Key
- Pragmatic – Early Implementation
- What Works?
- Promoting a Different
Conversation



Community Led Support – Links with Co-Production

- **Community Planning/Transformation Initiative**
- **Toolkit for use by all Partners**
- **Examples of Good Practice**
- **Training E-Learning Package**



Community Led Support – Local Context

- Buurtzorg
- Community Capacity Building
- Local Area Co-ordinators
- Locality Planning



Community Led Support – What’s Working?

- Shared Learning and Planning
- Increased Participation and Involvement
- Training/ Culture Shift
- Focus on Assets
- Built in Evaluation

