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Amazon

What is Amazon's Journey with Supported Internships?

- First pilot in 2021 in Manchester, with three supported internship starts
- 2nd phased pilot from Jan-June 2023 spread across Manchester and Daventry, with six supported internship starts
- WFCE saw the potential for the program and partnered with DfN Project SEARCH to follow their delivery model
- Since Sept 2023 the program has now had over 35 supported internship starts in Manchester, Swansea, Peterborough, Bristol, Daventry, Kent and Doncaster.

How were relationships built to expand Amazon's supported internship program?

Best Practice:

- Partnership with DfN Project SEARCH
- Dedicated POC LA/College
- Site visits
- Attendance on steering group meetings
- LA buy in from the start of the partnership

What do host business's need from Local Authorities?

- Support in launching the supported internship program and guidance to colleges
- Communication- between the host business, college's and LA's (for us steering group meetings have worked very well)
- Key next steps
- Key point of contact for the program
- Influence on the college – back up
- Consistency across different sites- Delivery model (Amazon specific)

Why do supported internships matter to us?

- Inclusive employer
- Recognise young people with Special educational needs and disabilities (SEND) as an underrepresented talent pool
- We recognise the benefits diversity brings to our sites
- Want to make a difference to the communities
- Give these young adults an opportunity to gain experience for a future career

Meet our Interns at our Doncaster LBA2 site





Q&A