

East Renfrewshire Health and Social Care Partnership Vision :  
*'Working together with the people of East Renfrewshire to improve lives'*

TOUCHSTONES

Community  
Led Support

Better use of  
Community  
sources

My Life My  
way

Growing  
Communication  
& engagement

Valuing  
what  
matters  
to  
people

Effective  
Conversations

Right Person  
Right Time  
Right Place

Safe &  
Supported  
Programme

Building  
Capacity  
with people  
and  
Communities

Focusing on  
Outcomes  
NOT  
services

Opening New Front Doors

TOGETHER

# Safe & Supported / Delayed Discharge Programme

Alison Ure

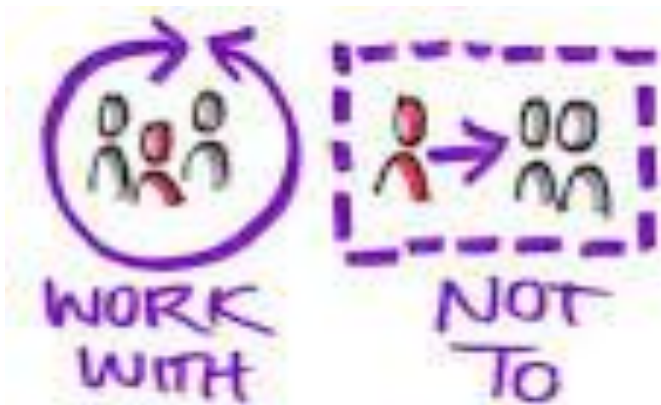
[Alison.Ure@ggc.scot.nhs.uk](mailto:Alison.Ure@ggc.scot.nhs.uk)

Programme Lead

# Safe and Supported

## WHY?

- Increasing population
- Reduction in hospital beds
- National Discharge Target changed from 14days to 72 hrs
- Scottish Government funding to support reduction in delays
- Partnership approach



# Work Streams

1. Prevention/Anticipatory Care
2. At Point of Possible Hospital Admission
3. During In-Patient Stay
4. Discharge

# Test of Change Agreed workstreams

Hospital Connector Post based at QEUH



# Test of Change Agreed workstreams

## Home from Hospital Connector



# Test of Change Agreed workstreams

## Pharmacy Technician – Medicine Reconciliation Service





# Test of Change Agreed workstreams

## GP Based Link workers in 9 Practices





**Any Questions ?**