



Advocacy & Health Funded Support

Training Hub and events -
free for Independent Advocates

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Training hub

learning about advocacy in health funded processes

A new online training hub will launch in August to support Independent Advocates working alongside people going through health funded processes. The training programme, funded by NHS England and Improvement, is designed to enhance the skills and knowledge of advocates working within health systems. This specifically includes:

- Personal Health Budgets (PHBs)
- Continuing Healthcare (CHC)
- section 117 aftercare
- Personal Wheelchair Budgets

There is no charge to access this training which has been developed by NDTi and Kate Mercer Training.

Training sessions

As part of this programme, a one off series of webinars and training sessions will run this summer. They will last 1 hour and will be held online (zoom).

July 9th 10am Personalised Care and Personal Health Budgets

July 14th 11am Health Inequalities & Advocacy

July 28th 12.30pm Establishing strengths and finding solutions through good conversations

Aug 5th 10am Advocacy entitlements in health funded process

Aug 10th 10am Reflective practice; Workshop 1 **new time!**

Aug 24th 2pm Section 117 Aftercare & Personal Health Budgets

Sept 2nd 11am Personal Health Budgets in Continuing Healthcare

Sept 9th 2pm Reflective practice: Workshop 2

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Personalised Care and Personal Health Budgets July 9th 10am

Gemma Robinson and Tasnim Shah, Senior Managers, NHS England

Gemma and Tasnim are both senior managers within NHS England's Personalised Care (PHB) team. During the webinar they will share knowledge and skills to help increase your confidence to support individuals to access a personal health budget. The session will include a presentation followed by a Q&A session. By attending you can explore:

- what is Personalised Care and the National Context of Personalised Care
- What is a Personal Health Budget
- Legislation, regulations and guidance
- the technical aspects - what is the end to end process

Health Inequalities and Advocacy July 14th 11am

Madeline Cooper, Programme Lead NDTi

In this workshop, we will discuss what is meant by health inequalities, what factors lead to these occurring and what groups of people face health inequalities. We will also reflect on how personalised care can enable some health inequalities to be addressed and what role advocates might play in enabled better health outcomes for people who face disadvantage.

Establishing strengths & finding solutions through good conversations July 28th 12.30pm

Amanda Nally, Development Lead, NDTi

Having a 'Good Conversation' is an essential part of understanding a person's strengths, what's important to and for them, and what a good life would be. It is only then that we are able to truly plan in an outcomes based way to work towards this. In the session we will look at:

- A good life and a good conversation
- importance of language
- Important of To and For
- Strengths, gifts and resources

Advocacy Entitlements within Health Funded Processes Aug 5th 10am

Gail Petty, NDTi & Kate Mercer, Black Belt Advocacy

Gail and Kate will lead this session which will explore when advocacy is triggered in health funded processes. This will include statutory entitlements to advocacy and how to respond when the person is accessing support that overlaps physical health, mental health and care services (including DoLS)

Reflective practice: Workshop 1 Aug 10th 10am

Gail Petty, NDTi & Kate Mercer, Black Belt Advocacy Training

Gail and Kate will lead this open workshop which provides an unique opportunity for advocates learning about or delivering advocacy in health funded processes to come together to share best practice, explore practice challenges and develop approaches that work. Come to give and get support from your peers.

Section 117 Aftercare and PHB's Aug 24th 2pm

Janet Blair, Personalised Care Group, NHS England, Bonnie Studd, The Advocacy Project

In this workshop, Janet will provide a quick overview of s117 eligibility and clarify who has a right to have a PHB in their s117 aftercare. She will also share experience of what good s117 aftercare looks like when it works, as well as some common frustrations in accessing and using s117. The session will also explore potential routes to challenge and consider how advocates can push for more personalised care.

Personal Health Budgets in Continuing Healthcare Sept 2nd 11am

Tina Sweeney, Senior Manager, Personalised Care NHS England

In this session Tina will support advocates to develop the knowledge, skills and confidence to support individuals to access a personal health budget in Continuing Healthcare. Topics covered will include:

- Right to have a PHB in Continuing Healthcare
- Default PHBs in CHC
- Technical aspects - the steps of the PHB process and CHC case management

Reflective practice: Workshop 2 Sept 9th 2pm

Gail Petty, NDTi & Kate Mercer, Black Belt Advocacy Training

Gail and Kate will conclude the series of on line training sessions with this final open workshop. During the session we will be share our final reflections on what we have learnt and how we can use this to move forward in our advocacy delivery.

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For more information please email
Gail.Petty@ndti.org.uk or Kate.Mercer@katemercer-training.com

