

# 7 Big Ideas

## 1. Personalised and Preventative Healthcare

- Create **personalised care plans** for all individuals, integrating annual health checks and tailored preventive measures based on genetics, family history, and lifestyle.
- Expand **social prescribing** and embed creative initiatives like singing groups, fitness activities, and outdoor events into healthcare pathways to improve mental and physical well-being.
- Focus on early detection through tools like **AI-supported risk profiling** and genetic screenings to identify hereditary conditions and potential health risks.

## 2. Integrated, Community-Based Care Hubs

- Transform traditional GP practices into neighbourhood hubs offering diverse services like diagnostics, walk-in clinics, and voluntary sector support.
- Establish these hubs as central touchpoints in a continuous care cycle, connecting GPs, hospitals, and home-based care.
- Use e.g. care homes and rural hubs as community centres, offering activities and support for both residents and non-residents to reduce isolation.

## 3. Improved Digital Access and Usability

- Upgrade the NHS App with an intuitive user interface, voice-activated features, and seamless medical record sharing.
- Address the digital divide by providing non-digital options and community-led digital training initiatives through schools, libraries, and organisations like AgeUK.

- Simplify proxy access for carers and enhance cyber security to ensure all patients, including vulnerable groups, feel confident using digital tools.

#### 4. **AI and Technology for Enhanced Diagnosis and Management**

- Equip healthcare providers with AI tools for real-time diagnoses, pattern recognition in medical records, and population health management.
- Deploy advanced diagnostic equipment in community hubs to ensure the same level of care as hospitals.
- Use AI for personalised prevention, such as identifying at-risk patients early and enabling co-produced care plans for long-term or end-of-life care.

#### 5. **Support for Vulnerable and Marginalised Groups**

- Tackle the housing-health connection by supporting those in temporary or unsuitable housing, ensuring they receive consistent follow-up care.
- Reduce loneliness through community-driven solutions like group activities, local support networks, and advocacy by voluntary organisations.
- Ensure inclusivity in healthcare systems for individuals with mental health challenges, learning disabilities, autism, or other barriers to access.

#### 6. **Stronger Links with Voluntary and Community Sectors**

- Integrate **voluntary organisations** into healthcare services to provide advocacy, social activities, and supplementary support for vulnerable populations.
- Empower **Health and Wellbeing Boards** to plan services based on local needs, with stronger partnerships between the NHS and community groups.

- Boost **health literacy** by creating accessible, trusted resources and ensuring services are available in multiple formats to accommodate diverse needs.

## 7. Learning from International Systems

- **Adopt best practices from abroad**, such as Belgium's successful model of **annual health checks** and **neighbourhood clinics**, adapting these systems to the UK's needs.
  - Introduce **patient contributions** for services to foster open dialogue about healthcare funding and expectations, ensuring a more sustainable and effective system.
  - **Learn from global innovations** in care, such as the integration of AI in diagnostics in countries like the U.S., which can enhance the quality and speed of medical decision-making.
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## Key Themes Across Notes

- **Communication:** Ensuring that interactions are empathetic and engage with audiences to understand their circumstances.
- **Personalisation:** Tailoring care to individual needs through prevention, technology, and co-produced plans.
- **Community Integration:** Shifting care to neighbourhood hubs and involving local organisations.
- **Digital Inclusion:** Bridging the digital divide with accessible tools and training.
- **Technological Support:** Leveraging AI and advanced diagnostics to enhance care.
- **Equity in Care:** Addressing housing, loneliness, and barriers faced by vulnerable groups.
- **Collaborative Planning:** Strengthening partnerships between the NHS, voluntary sector, and local communities.
- **Learning from Abroad:** Drawing on international healthcare models and innovations to inform and improve the UK system.

These ideas aim to create a health system that is **accessible, proactive, inclusive, technology-driven, and informed by global best practices**, ensuring a healthier and more connected future for all.